

TECHNICAL & MARKETING SURVEY GUIDELINES

Music

TECHNICAL SUPPORT

Professional engineers are on board to ensure you have a successful show. This team will be responsible for your technical needs, and will be briefed based on the information you provide.

You may bring your own technical staff to help set up or mix your act. Event & venue staff will still be on hand.

HEALTH & SAFETY

The Zealous X Production Team is responsible for Health & Safety of its event on site. Because of that, they have responsibility to ensure that what you are doing is entirely safe.

To resolve any issues relating to safety, **Zealous will have final say on the matter, and their decision will be complied with entirely.** We will be diligent yet reasonable in all such matters.

Some safety notes- including but not limited to:

- Electrical items must be safe and fit for purpose. They must not be modified from the original manufacture. **Evidence of existing electrical testing must be provided.**
- No naked flames or smoking can be allowed.
- Anything suspended must be safe and fit for purpose. We will need to examine all rigging equipment that you bring before we can allow its use.
- Any structures must be well designed, fit for purpose and built by competent staff.
- Finishes must be colour safe and not leave any trace behind

SCHEDULING

We will schedule a Sound Check on the day of your performance. If you have specific scheduling needs please make sure you tell us about them. Due to the number of acts we will present during the project, we cannot be flexible with everyone, and it will be up to you to get to the venue for your allotted time. **Any missed calls cannot be recovered later.**

DAMAGE AND VENUE COURTESY

Zealous is a guest of Rich Mix and as such we must treat the venue in a respectful manner. Please help do that by not leaving **any trace** on the venue after you go.

We will also not accept any behaviour affecting any of our or the venue's staff or clients in an unwelcome way.

We will rely on your collective goodwill to make the limited space backstage work. We also request that you respect the works of other Zealous X participants, as well as other companies using Rich Mix by keeping only to the schedule slots and spaces you are allocated.

SOUND LEVELS

We also want you to sound great, and we know that might mean loud. However we have a responsibility to Rich Mix, their users, and their local community. Therefore, we cannot have unrestricted levels on your sound. We will be guided by Rich Mix's staff and management as to what is an acceptable level for your act. Once that is established, we will not go above it. **Any decisions on overall sound levels will fall to Zealous and Rich Mix solely and those decisions will be final.**

STORAGE

Unfortunately we have no access to storage for backline etc. at the venue, other than on the day of your show. Please bring all your kit on the day and take it away with you after the performance has finished. If you're likely to have difficulty with this, please get in touch but do understand this is an aspect we have little control over.

PARKING

We have no parking on site. You will get a load-in slot, if you request one in advance, but this will be to drop and go only. Similarly with any get-out.